

ALERT LOGIC CASE STUDY

Alert Logic Provides On-Demand Protection for Everbridge

The Challenge

Everbridge is the world's recognized leader in incident notification systems, merging technology with industry expertise to help millions of people communicate in a crisis, manage operational incidents and connect on a daily basis. The company's notification platform and incident lifecycle communications model make communicating to many as simple and effective as communicating to one.

Senior Manager of Technology Operations Doug Dearing and his team of IT professionals manage a complex network of over 150 servers located in four datacenters in the United States and Canada. Everbridge's datacenters contain millions of contact records for customers in more than 100 countries so ensuring the security of their data is a top priority for Dearing and his team.

"Our Tech Ops team is responsible for ensuring the security and availability of advanced computing resources that facilitate incident notification worldwide," Dearing said. "Maintaining the security of the network and ensuring that our internal and external clients have reliable access to our network is a major responsibility."

Security audits had identified a need to enhance Everbridge's Intrusion Detection System (IDS) capability to provide a more robust means to detect threats and eliminate vulnerabilities.

The Solution

Alert Logic's Threat Manager solution provides Everbridge with a critical layer of network defense against threats that can bypass perimeter and endpoint defenses – constantly monitoring their network for vulnerabilities and protecting against viruses, worms and other threats. In addition, Alert Logic's ActiveWatch Monitoring service provides Everbridge with 24/7 monitoring of their networks by Alert Logic's team of GIAC security analysts.

As a Software-as-a-Service (SaaS) provider themselves, Everbridge recognizes the value of strategically outsourcing their intrusion detection and vulnerability assessment needs to Alert Logic. Alert Logic's SaaS model provides Everbridge with the means to meet their security commitments without the high cost, difficult implementation, and personnel-intensive management of competing solutions.

"These days more than ever we are forced to look at what value a security solution is delivering," said Dearing. "The Alert Logic solution provides increased security and improved vulnerability assessment while at the same time delivering cost savings and eliminating the management burden of other solutions."

Client



Location

Glendale, CA

Industry

Communication Services

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The Results

Alert Logic's Threat Manager product provides Everbridge with affordable, reliable, hassle-free network intrusion protection and vulnerability assessment. The ActiveWatch service provides 24x7 threat monitoring by GIAC security experts.

By utilizing Alert Logic's products and services, Everbridge is able to address the stringent security needs of their customers and provides their sales team with an edge in competitive bid situations. In addition, Alert Logic's Threat Manager provides Everbridge with the ability to regularly deliver vulnerability assessments to their customers and helps them successfully complete the third-party security audits required by some of their customers.

"Alert Logic's Threat Manager solution has delivered peace of mind to both ourselves and to our customers," noted Dearing. "Alert Logic's products are easy to use and manage, and I have more confidence in the security of our network than ever before."

About Everbridge (formerly 3n Global)

Everbridge, the world's recognized leader in incident notification systems, merges technology with industry expertise to help millions of people communicate in a crisis, manage operational incidents and connect on a daily basis. The company's notification platform and incident lifecycle communications model makes communicating to many as simple and effective as communicating to one. Organizations in more than 100 countries—including Salesforce.com, AirTran Airways, the American Red Cross, and Virginia Tech—rely on Everbridge for their emergency notification and day-to-day communication needs. For more information about Everbridge, visit www.everbridge.com.

About Alert Logic

Alert Logic's patented solutions are the smartest choice for over-regulated businesses with underfunded IT departments to secure networks and ensure compliance. Its cloud-powered managed solutions combine intrusion protection, vulnerability assessment, log management and 24x7 threat surveillance, and are designed to maximize revenue and profit opportunities for service providers and hosting partners. Enterprises experience a solution that addresses network security and compliance requirements at a low price point, with little dependency on IT resources. Alert Logic is based in Houston, Texas and was founded in 2002. More information about Alert Logic can be found at www.alertlogic.com.

Alert Logic, Inc.

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