CASE STUDY: EVERBRIDGE

ON-DEMAND PROTECTION FOR EVERBRIDGE

Everbridge is the world's recognized leader in incident notification systems, merging technology with industry expertise to help millions of people communicate in a crisis, manage operational incidents and connect on a daily basis. The company's notification platform and incident lifecycle communications model make communicating to many as simple and effective as communicating to one.

Senior Manager of Technology Operations Doug Dearing and his team of IT professionals manage a complex network of over 150 servers located in four datacenters in the United States and Canada. Everbridge's datacenters contain millions of contact records for customers in more than 100 countries so ensuring the security of their data is a top priority for Dearing and his team.

"Our Tech Ops team is responsible for ensuring the security and availability of advanced computing resources that facilitate incident notification worldwide," Dearing said. "Maintaining the security of the network and ensuring that our internal and external clients have reliable access to our network is a major responsibility."

Security audits had identified a need to enhance Everbridge's Intrusion Detection System (IDS) capability to provide a more robust means to detect threats and eliminate vulnerabilities.

Alert Logic's Threat Manager solution provides Everbridge with a critical layer of network defense against threats that can bypass perimeter and endpoint defenses – constantly monitoring their network for vulnerabilities and protecting against viruses, worms and other threats. In addition, Alert Logic's ActiveWatch Monitoring service provides Everbridge with 24/7 monitoring of their networks by Alert Logic's team of certified security analysts.

ABOUT

Everbridge, the world's recognized leader in incident notification systems, merges technology with industry expertise to help millions of people communicate in a crisis, manage operational incidents and connect on a daily basis. Organizations in more than 100 countries—including Salesforce.com, AirTran Airways, the American Red Cross, and Virginia Tech—rely on Everbridge for their emergency notification and day-to-day communication needs.

SOLUTIONS

Alert Logic Threat Manager with ActiveWatch: Managed intrusion detection and vulnerability scanning system

ALERT LOGIC®

As a Software-as-a-Service (SaaS) provider themselves, Everbridge recognizes the value of strategically outsourcing their intrusion detection and vulnerability assessment needs to Alert Logic. Alert Logic's SaaS model provides Everbridge with the means to meet their security commitments without the high cost, difficult implementation, and personnel-intensive management of competing solutions.

"These days more than ever we are forced to look at what value a security solution is delivering," said Dearing. "The Alert Logic solution provides increased security and improved vulnerability assessment while at the same time delivering cost savings and eliminating the management burden of other solutions."

> *THESE DAYS MORE THAN EVER, WE ARE FORCED TO LOOK AT WHAT VALUE A SECURITY SOLUTION IS DELIVERING. THE ALERT LOGIC SOLUTION PROVIDES INCREASED SECURITY AND IMPROVED VULNERABILITY ASSESSMENT WHILE AT THE SAME TIME DELIVERING COST SAVINGS AND ELIMINATING THE MANAGEMENT BURDEN OF OTHER SOLUTIONS.*
>
> **- Doug Dearing, Senior Manager of Technology Operations**

ALERT LOGIC BENEFITS

Alert Logic's Threat Manager product provides Everbridge with affordable, reliable, hassle-free network intrusion protection and vulnerability management. The ActiveWatch service provides 24x7 threat monitoring by certified and experienced security experts.

By utilizing Alert Logic's products and services, Everbridge is able to address the stringent security needs of their customers and provides their sales team with an edge in competitive bid situations. In addition, Alert Logic's Threat Manager provides Everbridge with the ability to regularly deliver vulnerability assessments to their customers and helps them successfully complete the third-party security audits required by some of their customers.

"Alert Logic's Threat Manager solution has delivered peace of mind to both ourselves and to our customers," noted Dearing. "Alert Logic's products are easy to use and manage, and I have more confidence in the security of our network than ever before."

ABOUT ALERT LOGIC

Alert Logic, the leader in security and compliance solutions for the cloud, provides Security-as-a-Service for on-premises, cloud, and hybrid infrastructures, delivering deep security insight and continuous protection for customers at a lower cost than traditional security solutions. Fully managed by a team of experts, the Alert Logic Security-as-a-Service solution provides network, system and web application protection immediately, wherever your IT infrastructure resides. Alert Logic partners with the leading cloud platforms and hosting providers to protect over 3,000 organizations worldwide. Built for cloud scale, our patented platform stores petabytes of data, analyses over 400 million events and identifies over 50,000 security incidents each month, which are managed by our 24×7 Security Operations Center. Alert Logic, founded in 2002, is headquartered in Houston, Texas, with offices in Seattle, Dallas, Cardiff, Belfast and London. For more information, please visit www.alertlogic.com.

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