OUR PARTNERS: NAVISITE

NAVISITE OVERVIEW

Navisite is a leading international provider of managed IT services to businesses spanning a range of industries, especially the Financial, Insurance and ISV verticals. Its services focus on streamlining IT, enabling organisations to lower capital spend and operational costs and at the same time allow internal IT to focus on the functions that drive their business success. As a long term provider of complex managed IT services, customers choose Navisite because of its highly customised approach to delivering solutions which meet the customer needs both now and for the future, its superior customer service and its depth of technical knowledge. Included in the service offering to clients is a leading edge, diverse suite of elastic, scalable and feature rich cloud solutions.

Cloud adoption is quickly becoming a business fundamental, a strategy that can improve business efficiency, reduce costs and provide greater flexibility, but only when the strategy is designed, implemented and operated correctly. Navisite helps organisations with the design and implementation of their IT services, offloading the challenging heavy-lifting and tactical duties required to get the most from their cloud, hosted or hybrid environments. These capabilities are leveraged through a combination of Navisite's highly experienced IT staff and enterprise grade, internal infrastructure, which deliver a range of enterprise class managed services.

Navisite infrastructure comprises nine world-class data centres locations across the UK and US. These data centres offer superior customer service, including 99.999% up-time guarantees backed by powerful SLA's and 24x7x365 expert monitoring via two redundant Network Operation Centre's supplying real-time alerts, support and problem resolution. Such robust service levels provide an underpinning for the security measures that Navisite incorporates into customer contracts. However, today's spiralling threat landscape means that specialised security services need to be integrated into the solution offered to customers, often incorporating specific security features further up the IT stack, delivering a more in-depth visibility to the IT environment. Navisite partnered with Alert Logic® to incorporate Security-as-a-Service as part of its offering, allowing it to deliver the security its customers need to ensure a tightly secure and compliant IT environment.

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ALERT LOGIC®

NAVISITE ENVIRONMENTS INCORPORATING ALERT LOGIC SOLUTIONS

Navisite and Alert Logic work together to provide a fully managed Security-as-a-Service solution to alleviate the security concerns that can constrain cloud adoption. The solution – Alert Logic® Cloud Defender®, makes it easy for Navisite customers to achieve their security goals and compliance challenges without the need for large upfront capital investment, specialist personnel or a lengthy implementation. Capable of integrating into Navisite's IaaS offering, Managed Hosting and Managed Azure offerings, Cloud Defender is focused on protecting customers' networks, systems and web applications, residing above NaviSitie's tightly managed underlying infrastructure. The fully managed security-suite combines industry leading technologies, with a 24x7x365 Security Operations Centre operated by GIAC-certified analysts and internal Threat Intelligence and Big Data Analytics to provide thorough protection to Navisite customers who choose the service.

NETWORK INTRUSION DETECTION

Cloud Defender monitors and analyses the customer's environment internally and externally for malicious network activity.

VULNERABILITY SCANNING

Ensures a secure network by identifying possible network entry points, proactively correcting them.

LOG MANAGEMENT

Provides the customer with deep visibility over their environment; daily log collecting, aggregating and normalising meets PCI compliance standards and provides additional context to identify suspicious activity.

WEB APPLICATION FIREWALL

Signature based detection combined with an embedded learning engine guards the customer's web facing applications against known attacks and deviations from expected application behaviour.

MANAGED REMEDIATION

When an incident is detected by the Alert Logic Security Operations Centre, an analyst will configure remediation instructions and escalate them to the Navisite Network Operations Centre. As managers of its clients' infrastructure, a Navisite security specialist will investigate the problem environment, remediate the issue at hand and redeem the client's security position.

Customers who add-on Alert Logic Security-as-a-Service to their existing Navisite offering benefit from:

- The confidence that their IT infrastructure and the workloads built upon that infrastructure are running optimally and securely

- Security architected into their environment from creation

- A completely aligned security service from the infrastructure's physical security to the customer-facing web applications

- Navisite NOC specialists who run customer environments operating security best practices and remediation instructions recommended by Alert Logic's 24x7x365 SOC

- Single invoice billing across their entire Navisite solution provision.

In the same manner in which businesses are looking towards managed cloud and hosting service providers to drive business efficiencies and innovation, businesses are now contemplating IT Security similarly. IT security is a business enabler and an investment in today's technological world, but only when it is architected and implemented correctly. Together, Navisite and Alert Logic take the overhead and specialised staffing requirements of modern IT security away from customers, as their mission-critical data is monitored and protected by security experts and analysts 'round the clock'. This leaves in-house IT to focus on areas of the business which create competitive advantage and drive business innovation.

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