

Continuous Security Monitoring



TALENTS

Headquartered in Dubai, UAE, Cazar develops and markets their Sniperhire e-recruitment platform and professional services throughout Asia Pacific and the Middle East. Sniperhire is now the most widely used enterprise recruitment solution in both regions. Their company name Cazar means “to hunt” and is an appropriate way to describe what their clients do best—hunt down top talent. Organizations rely on Cazar to help them streamline the entire hiring cycle, from candidate marketing and applicant tracking (ATS) to onboarding. Cazar enables employers to use a variety of online channels and well-branded candidate touch points, such as dedicated careers websites, to encourage recruitment of the best candidates.

Capacity on Demand, ROI with Security-as-a-Service

PWC, Dubai Airports, Qatar Airways, and Qatar National Bank are a few of the many Cazar clients spanning multiple industries. Protection of their customers’ sensitive data is a key component of Cazar’s competitive position in the region.

To that end, security is highly valued in their client data storage solutions, platforms and in the way they build their websites. The Cazar datacenter, hosted by their long-time partner Rackspace, handles 50 million users a year. With this volume of data running through their Software-as-a-Service offering, they realized they needed to ensure their systems were



ABOUT

Customer: Cazar

Industry: Computer Software

Location: Dubai, UAE

SOLUTIONS

Alert Logic Threat Manager and
Alert Logic ActiveWatch:

Managed intrusion detection and
vulnerability scanning system

protected against potential network threats and compromises. “The security threat landscape is dynamic and there is only so much protection firewalls can provide. We knew that in order to stay ahead of the competition and protect our customers we needed to implement a more sophisticated security solution—especially since many of our larger clients have heavy compliance burdens. We needed a more sophisticated network intrusion detection system, so we began searching for the best partner to manage it.” explained Mohammed Owais, Chief Technology Officer at Cazar.

Finding the right security and compliance expertise required thorough research of several security solutions on the market. Cazar considers Rackspace to be an extension of their team and therefore turned to them for advice on the best security solution to meet their needs. At that point, Rackspace introduced them to Alert Logic’s Security-as-a-Service solution and the 24x7 Alert Logic ActiveWatch team. From that point forward, the security solution selection process was short and decisive.

The Alert Logic® managed security service is integrated into the rackspace™ service offering and backed by a team of security analysts. Our clients require the highest level of security expertise and we know that with rackspace and alert logic’s fully managed service offering, we can deliver that.

MOHAMMED OWAIS,
CHIEF TECHNOLOGY OFFICER

Finding the right solution

Cazar saw two substantial benefits of Alert Logic’s Security-as-a-Service solution:

- 1. It’s an integrated solution:** Cazar would not need to adjust their business practices to meet their security and compliance requirements since Alert Logic’s products and fully managed services are integrated seamlessly with Rackspace. Rackspace engineers collaborate with Alert Logic to provide ongoing management in the Rackspace environment. Therefore, Rackspace and Alert Logic ActiveWatch experts in the Security Operations Center (SOC) are able to provide the integrated, fully managed environment that Cazar values. Staffed by GIAC-certified analysts and designed to provide deep insight, Alert Logic’s SOC provides more than a monitoring service: the SOC enables intelligent review of suspicious activity, threat severity evaluation and response recommendations by the people who understand the threat landscape best.
- 2. Comprehensive managed security and compliance insight:** Cazar recognized that security and compliance go hand-in-hand. “We needed a better understanding of our security posture and threat modelling. In order to achieve this, a proactive support approach from people in the managed service area was a must. It was clear that Alert Logic’s solution is not a little device that sits on the network. It is a sophisticated solution that is backed by a fully managed 24x7 service. It does not just dump alerts and expect you to figure it out,” said Owais. The Alert Logic Threat Manager product monitors network traffic and identifies suspicious activity. That activity is then analyzed further, and if found to contain threats, is reviewed by the Alert Logic ActiveWatch team. That team then notifies Cazar with information about identified threats and advises them on what steps to take. “Without this level of service, I would need to have two people from my team dedicated to the continuous monitoring of security threats. Now, I have Alert Logic experts calling to let me know about an issue and providing recommendations on what to do with it,” explained Owais.

The Value Proposition

Because Cazar produces intellectual property, running and securing the datacenter is essential. “You cannot afford to be complacent with security threats,” said Owais. To that end, Cazar recognized the value of Alert Logic almost immediately after implementation. They anticipated threat detection but the number of threats identified and how fast they came through was surprising. Thousands of attacks were thwarted and response plans were put in place.

The Alert Logic security analysts took the headaches away by managing the data and continuously monitoring the environment for threats. “The human element is critical and valuable to us. For example, when we see something unusual via the Alert Logic portal, we have the ability to ask someone: What do you think? What should we do about this? How could we manage this situation better in the future? To me, this is a big thing and in a way, this visibility is leading to our increased understanding of network security,” explained Owais.

When asked for any advice he would offer to his IT security colleagues, Owais specified, “The Alert Logic managed security service is integrated into the Rackspace service offering and backed by a team of security analysts. The fully managed service offering means we don’t need to be security experts, and if you are a Rackspace customer, why would you choose any other threat management solution besides Alert Logic?”

About Rackspace

Rackspace (NYSE: RAX) is the #1 managed cloud company. Its technical expertise and Fanatical Support® allow companies to tap the power of the cloud without the pain of hiring experts in dozens of complex technologies. Rackspace is also the leader in hybrid cloud, giving each customer the best fit for its unique needs — whether on single- or multi-tenant servers, or a combination of those platforms. Rackspace is the founder of OpenStack®, the open-source operating system for the cloud. Based in San Antonio, Rackspace serves more than 200,000 business customers from data centers on four continents. It ranks #29 on Fortune’s list of 100 Best Companies to Work For. www.rackspace.com